



Updated: August 2025

Ficomm Partners, LLC ("Ficomm," "we," "us," "our") respects your concerns about privacy and value our relationship with you. This Privacy Policy is intended to inform you of our policies and practices regarding our collection, use, and disclosure of the information you submit to us and that we collect from you through the www.Ficommpartners.com website (the "website"). This Privacy Policy does not govern information you might provide through any channel other than our website. This Privacy Policy applies to all visitors to the website.

We process any personal data required to complete your user account, including, but not limited to your first and last name, company name, mobile number, telephone number and email address.

If you contact Ficomm through our website, we collect your name, company name and email address, as well as any personally identifiable information you elect to provide us in your message.

When you contact us directly via postal mail or telephone, we may collect additional data to help us resolve any inquiries relating to your account, take any payments, for marketing purposes, questions regarding the website or any other queries.

You can apply for available jobs within Ficomm on the website. As part of submitting your job application, you will be asked to submit your resume and other information. We use this information to evaluate your job inquiry and to communicate with you regarding your inquiry.

If we collect payment information, we collect necessary payment details as well as applicable information that may include your home or business address.

We collect and process data about your browsing on our website, including the pages you visit and how you interact with these pages. If you have registered for an account, we collect browsing data about your access to the dedicated areas of the website.

We may use any information to communicate with you about topics we believe may be of interest to you, where we have a legitimate basis for doing so.

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you contact Ficomm or create an account through our website, we collect the personally identifiable information provided, that may include but is not limited to your name, address, telephone number and email address.

When you purchase something through our website, we collect your name, address, email address and telephone number. Additionally, our website allows you to pay through credit card, and we follow all PCI-DSS requirements and implement additional generally accepted industry standards. For more information, please see Section 5, Security, below.

When you browse our website, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.

Email Marketing: We may send you emails about our website, services, products and other updates that we believe may be of interest to you, where we have a legitimate basis for doing so.



SECTION 2 – CONSENT FOR INFORMATION

When you provide us with personal information through our website or create an account, we imply that you consent to our collecting your personal information and using it for that specific reason.

If we ask for your personal information for a secondary reason, such as for marketing purposes, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no or opt out.

Ficomm does not sell any personal information to any third-party. Please see Section 4, “Third-Party Services”, for information about how the third-party providers used by us will collect, use and disclose your information.

You may withdraw your consent for us to contact you at any time for the continued collection, use or disclosure of your information by:

Email: connect@Ficommpartners.com

Postal Mail:
Ficomm Partners, LLC
200 Spectrum Center Drive, Suite 300, Irvine, CA 92618

Phone: (310) 593-4220

You may opt out of our email campaigns by emailing us directly at

connect@Ficommpartners.com

SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required to do so by law.

SECTION 4 - THIRD-PARTY SERVICES

In general, the third-party service providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

Certain third-party service providers such as payment gateways and other payment transaction processors have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions. For example, we use Shopify as our third-party vendor for processing payments through our website, and QuickBooks for creating invoices for payments made through our website.

For these and all other third-party service providers that we use, we recommend that you read their privacy policies to understand how your personal information is used. We are not responsible for the privacy practices of other sites and encourage you to carefully review their privacy policies.

Please keep in mind that certain third-party service providers may be located in or have facilities geographically located within a different jurisdiction than either you or us. If you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.



For example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act.

Once you leave our website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy, and we are not responsible for the privacy practices or terms of the third-party websites.

Links:

Some links on our website may take you from our website to a new webpage that is not part of our website. We are not responsible for the privacy practices of other websites, and we encourage you to carefully review their privacy policies.

Analytics and Advertisement Services:

Our website uses the following analytics and advertisement services to help us learn about who visits our website, our visitors' interests, and what pages are being viewed:

- Google Analytics

SECTION 5 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure that your personal information is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with an AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

In addition to the security measures outlined above, FiComm maintains a formal **Incident Response Plan (IRP)** that governs how we detect, respond to, and recover from potential cybersecurity incidents. FiComm will follow its IRP, which includes containment, investigation, remediation, and notification procedures in the event of a data breach or other security incident that may impact personal information. Where legally required, FiComm will notify affected individuals and regulators within the timelines established under applicable laws and regulations, including but not limited to state data breach laws, the California Privacy Rights Act (CPRA), the FTC Safeguards Rule, and the EU General Data Protection Regulation (GDPR), as applicable.

SECTION 6 - COOKIES

Below is a list of cookies that we use and a general description of how they are used. We have listed them here so that you can choose if you want to opt-out:

_hssrc: Used to recognize the user's browser upon reentry on the website. Allows us to track statistical data related to the user's website experience such as the number of visits, average time spent on the website and the specific pages viewed. All information is generally anonymous unless a dedicated email address is provided.

_hstc: Used to set a unique user ID for the user's session. This gives the website data on how the user uses the website and allows us to track statistical data related to the user's website experience such as the number of visits,



average time spent on the website and the specific pages viewed. All information is generally anonymous unless a dedicated email address is provided.

_ce.s: Used to record user activity on the website to help define common user patterns and improve overall functionality of the website. All information is generally anonymous unless a dedicated email address is provided.

_ga: Google Analytics cookie is set when a user uses the website for the first time. The cookie collects information about how the user uses the website, tracks the number of visits by the user to the website and where visitors have come to the website from. All information is generally anonymous.

_gid: Google Analytics cookie is set when a user uses the website for the first time. The cookie collects information about how the user uses the website, tracks the number of visits by the user to the website and where visitors have come to the website from. All information is generally anonymous.

hubspotutk: HubSpot uses cookies to help us understand how you engage with the content on our website. All information collected is generally anonymous unless a dedicated email address is provided. Ficomm does not use cookies on any of the forms on our website that collect personally identifiable information of the user.

SECTION 7 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

SECTION 8 - CHANGES TO THIS PRIVACY POLICY

We reserve the right, in our discretion and without notice, to modify this Privacy Policy at any time. You are advised to periodically review this Privacy Policy for any changes. Any changes will take effect immediately upon its posting on the website. Your use of our website following any such change constitutes your agreement to follow and be bound by the Privacy Policy, as amended.

If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If we are acquired or merge with another company, your information may be transferred to the new owners so that we may continue to serve you.

SECTION 9 – CONSENT

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

QUESTIONS AND CONTACT INFORMATION

If you would like to access, correct, amend or delete any personal information, register a complaint, or simply want more information, please contact us

connect@Ficommpartners.com, or by mail at



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